Oricom™

BT9500

DECT
6.0

USER MANUAL

Digital Cordless Telephone equipped with Bluetooth® wireless technology

Bluetooth™

Keep this user guide for future reference.

Contents

Important

- Avoid exposure of this telephone to moisture or liquid.
- To prevent electric shock, do not open the handset or base cabinet.
- Avoid metallic contact (e.g. metal clips, keys) between the battery contacts and charging conductors.
- There is a slight chance that the telephone could be damaged by an electrical storm. It is recommended that users unplug the phone from the mains supply and telephone socket during a storm.
- Do not use the handset in an explosive hazard area such as where there is gas leaking.
- Follow the local regulations regarding the disposal of your packing materials, exhausted batteries and used phone. Wherever possible, recycle those materials.
- This phone should not be used near intensive care medical equipment. Persons with pacemakers should consult their Doctor or cardiologist before using this phone.
- Clean with a dry, soft, lint-free cloth. Never use cleaning agents, particularly aggressive solvents.
- Because the phone works by sending radio signals between base station and handset, wearers of hearing aids may experience interference in the form of a humming noise.
- Your phone can interfere with electrical equipment such as answering machines, TV and radio sets, clock radios and computers if placed too close. It is recommended that you position the base unit at least one metre from such appliances.

- This telephone complies with applicable safety requirements for exposure to radio waves (EMR). The mean power of this telephone does not exceed 20mW limit at which point testing is required.
- Privacy of communications may not be ensured when using this telephone.
- The earpiece of the handset may attract small metal objects such as staples and pins. Care should be taken when placing the handset near these items.
- This telephone is not designed for making emergency telephone calls when the mains power fails. Always have a corded phone available to be able to make and receive calls to emergency services if the mains power fails.
- Do not use your telephone during an electrical storm thunderstorm as it is possible to get an electric shock. Refer to information contained in White pages directory.
- This phone is designed for connection to a PSTN telephone line or an analogue extension port of a PBX system. If you connect this device to a digital extension of a PBX, damage may result to the PBX.

CAUTION

Use only the mains adaptors supplied with this product. Incorrect adaptor polarity or voltage can seriously damage the unit.

Adaptor for base unit and charger:

*Base Unit power supply – Input: 100-240VAC 50Hz 150mA
Output: 6 VDC 450mA*

*Ext Charger power supply – Input 100-240VAC 50Hz 100mA MAX
Output: 6 VDC 300mA*

Location

You need to place your BT9500 base within 2 metres of the mains power socket and telephone socket so that the cables will reach. Make sure it is at least 1 metre away from other electrical appliances to avoid interference. Your unit works by sending radio signals between the handset and base. The strength of the signal depends on where you site the base. Putting it as high as possible ensures the best signal.

Handset range

The BT9500 has a range of 300 metres outdoors when there is a clear line of sight between the base and handset. Any obstruction between the base and handset will reduce the range. With the base indoors and handset either indoors or outdoors, the range will normally be up to 50 metres. Thick concrete walls can severely affect the range.

Connect the Base Station

1) Plug the power supply and the line cord into the base station.
2) Plug the mains adapter & line cord into the wall socket.
3) Always use the cables provided in the box.

Signal strength

The ✦ icon on your handset indicates when you are in range. When out of range of the base, the screen shows SEARCHING the ✦ icon flashes and the handset gives an out-of-range warning tone every minute. This tone is repeated until you move back into range.

NOTE:

The base unit needs mains power for normal operation, not just for charging the handset batteries.

Do not install close to another telephone or other electrical equipment - this can cause interference.

Install and Charge the Batteries

1) Slide the battery compartment cover off the back of the handset.
2) Insert the rechargeable battery pack as shown with the battery plugged into the small socket in the battery compartment.
3) Slide the battery compartment cover back on the handset.
4) Put the handset on the base and charge the battery for 15 hours before using for the first time. A beep indicates that the handset is properly placed on the base or charger. Use only the NiMH rechargeable batteries provided.

Battery low warning

If the 🔲 icon flashes in the display, you will need to recharge the handset before you can use it again. During charging, the 🔋 icon in the display will scroll.

Battery performance

In ideal conditions, fully charged batteries should give about 10 hours talk time or 100 hours standby time on a single charge.

Note that new batteries do not reach full capacity until they have been in normal use for several days.
The charge capacity of rechargeable batteries will reduce with time as they wear out, giving the handset less talk/standby time. Eventually they will need to be replaced.
Batteries and handset may become warm during charging. This is normal.

Tip!

It is good practice to put the cordless handset on the charging cradle when it is not in use to ensure that the handset is always fully charged.

WARNING

DO NOT USE STANDARD/ALKALINE BATTERIES IN THIS PRODUCT, AS THERE IS A RISK OF EXPLOSION AND/OR INJURY. ONLY USE THE Ni-MH RECHARGEABLE BATTERY PACK AS SPECIFIED IN THIS USER GUIDE. CONTACT ORICOM FOR REPLACEMENT BATTERY PACK.

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE.

Never use non-rechargeable batteries. Use recommended type supplied with this product.

- *Never use alkaline or lithium batteries.*
- *Do not dispose of the batteries in a fire, as they can explode.*
- *Do not open or mutilate the battery. Released electrolyte is corrosive and can cause damage to the eyes or skin. It can be toxic if swallowed.*

- *Avoid contact with metal objects when handling the battery. These objects could short out the batteries or cause the conductor to overheat resulting in burns.*

- *Do not attempt to recharge the battery cell by heating it. Sudden release of battery electrolyte can cause burns or irritation to the eyes or skin.*

- *Observe the proper polarity, or direction, of any battery. Reverse insertion of the battery cell can result in leakage or explosion.*

- *Remove the batteries if you do not plan to use the product for several months at a time.*

- *Follow the local regulations regarding the disposal of your packing materials, exhausted batteries and used phone. Wherever possible, recycle those materials.Pack contents*

Depending on the model you have purchased this pack should contain the following items:
If any of these are missing, please contact Oricom directly.

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Base unit	1	1
Cordless handsets	2	3
Charging cradle	1	2
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Line cord	1	1
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# Purchasing additional handsets

You may expand your BT9500 by adding more handsets (BT9550). These can be purchased separately from the retailer where you purchased the product, or directly from Oricom (Australia) www.oricom.com.au. The BT9500 can accommodate a total of 6 cordless handsets.

Important:
DO YOU HAVE BROADBAND/ADSL?

If you connect your telephone to a line with a broadband/ADSL connection, you will need to insert a microfilter (not included) between the telephone and the telephone line, otherwise you may get interference between the telephone and the broadband, which could cause background noise on your phone and or your Broadband may suffer dropouts.

In a home with broadband, every telephone socket must have a microfilter connected, not just the one at the telephone point that your modem is connected to. If you need more broadband microfilters, these can be usually purchased from the retailer where you bought this phone from.

Handset Overview
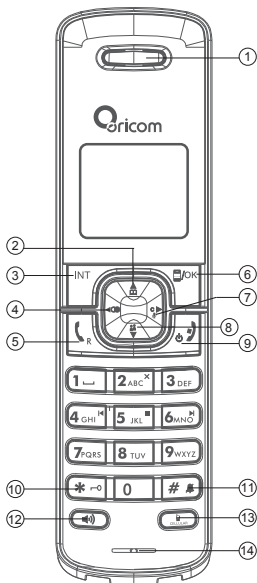
1 Earpiece

2 Scroll up/ Volume up/ Phonebook
In idle mode: press to access the phonebook.
In menu or list mode: press to scroll up.
In editing mode: press to move the cursor to the right.
During a call: press to increase volume.

3 INT Intercom
Press for intercom/transfer (multi-handset only)

4 Redial
In idle mode: press to view the redial list.
In editing/pre-dial mode: press and hold Redial key to insert a
dialling pause.

5 Talk on/ Recall(R)
Press to make or answer a call.
During a call or phonebook editing: press to send a Recall.

6 Menu/OK
Press to access the main menu to confirm and save settings,
or access sub-menu-lists.

7 Clear/ Mute
In pre-dial/editing mode: press to delete one character/digit.
During incoming ringing: press to mute the handset ringer.
During a call: press to mute/unmute the microphone.
In call list/phonebook/redial list entry: press to delete the entry.

8 Scroll down/ Volume down/ Call List
In idle mode: press to access the call list.
In menu or list mode: press to scroll down.
In editing mode: press to move the cursor to the left.
During a call: press to decrease volume.

9 Talk off/ Clear/ Back
In idle mode: press and hold to power on/off the handset.
In menu mode: press to exit to previous level.
In pre-dial mode: press to delete last digit.
In phonebook/call list/redial list entry: press to exit to idle.
During incoming ringing: press to mute the handset ringer.
During a call: press to end a call.

10 ✱ ⌐ₒ
In idle mode: press and hold to lock/unlock the keypad.
When viewing phonebook, press to view previous digits for
long numbers.

11 # ♪
In idle mode: press and hold to turn on/off the handset ringer.
During phonebook name entry/editing, press to switch between
upper and lower case.
When viewing phonebook, press to see more digits for long
numbers.

12 Speaker
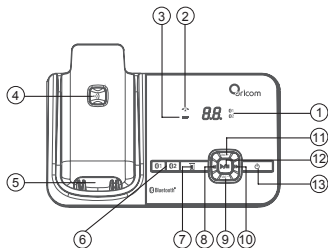Press to turn on/off the speakerphone.
In Call List/phonebook/redial list : press to make a call to the
selected entry with speakerphone.

13 MOBILE
Press to make or answer a mobile call.

14 Microphone

Base Station Overview

1 BLUETOOTH LEDs
Steady ON: *Bluetooth* device is paired to the base.
Flashes: *Bluetooth* device is in pairing set-up mode.
Off: If *Bluetooth* device is disconnected.

2 IN USE LED
Flashes when there is an incoming call, or a cordless handset is using the line.
Steady on when the answering machine is on line.

3 CHARGING LED
On: when the handset is put into base cradle for charging.

4 PAGE
Press to page all registered handsets.

5 CHARGING CRADLE

6 BLUETOOTH KEYS
In Idle, to pair up *Bluetooth* mobile:
press and hold until "bt" flashes on the display, then release "C1" or "C2" flashes depending on the key pressed.
In idle, to pair up *Bluetooth* headset: Press and hold for more than 5 sec, until the flashing "bt" changes to a flashing "H1" or "H2", depending on the key pressed.

7 DELETE
During message playback: press to delete the current message.
In idle: press twice to delete all previously reviewed messages.

8 SKIP BACKWARD
Press to repeat playing the current message.
Press twice to playback the previous message.

9 VOLUME –
During message playback: press to decrease the speaker volume.
In idle: press to decrease the base ringer volume.

10 SKIP FORWARD
During message playback: press to skip to the next message.

11 VOLUME +
During message playback: press to increase the speaker volume.
In idle: press to increase the base ringer volume.

12 PLAY/ STOP
Press to playback or stop playing messages.

13 ANSWER ON/OFF
Press to switch the answering machine on/off.

Handset LCD Display

Following icons will be displayed according to the current status of the phone operation.

Icons	Description
📼	On when answering machine is turned on.
☎	On when new answering machine message is received.
🔊	On when speaker phone is in use.
🔕	On when handset ringer is turned off.
🎙	On when microphone is muted during a call.
🏠	On when the Home line is in use.
⑧	On when a *Bluetooth* device is connected with the telephone base.
🎧	On when *Bluetooth* headset is in use.
📱	On when the Mobile line is in use.

✉	On when you have a new Voice Mail message. (This is a caller display service and is not usually available from UK network providers.)
✉	On when viewing a new call entry in the call log.
1 / 2	On steadily when *Bluetooth* device #1 or #2 is connected with the telephone base.
🔋	Full battery power level.
🔋	2/3 battery power level.
🔋	1/3 battery power level.
🔋	Flashes when low battery power level is detected, needs charging.
🔋🔋🔋🔋	Animation in cycle. Battery is charging.

Message counter display

Display	Description
0F-> --	Displayed briefly when the answering machine (TAM) is turned OFF.
--	When answering machine is OFF and no new TAM messages recorded.
0n-> XX	Displayed briefly when the answering machine (TAM) is turned ON.
00	Steady ON: No voice messages in the TAM.
XX	Flashing: There are XX new messages recorded where XX is from 01 to 59.
ZZ	Steady ON: There are ZZ old messages in the TAM memory and no new messages.
XX/FF	Flashing XX alternately with FF: There are XX new messages recorded and the TAM memory is full.
FF	Flashing : The TAM memory is full and there are no new messages.
- - /XX	Flashing XX alternately with - -: the Time/date is not set and there are XX new voice messages recorded.

- -	Flashing - -: the Time/date is not set and there are no new voice messages recorded.
XX	Steady ON: Playing the current XX incoming message.
A1/A2	Steady ON: Playing the current outgoing message (OGM) where A1 is the Answer & Record OGM and A2 is the Answer Only OGM.
XX/An	Flashing XX alternately with An: Currently recording the XX new incoming message.
rA	Flashing: Remote access is in progress from a handset or via the external line.
bt	Flashing: entering *Bluetooth* pairing mode.
C1/C2	Flashing: in *Bluetooth* mobile pairing mode.
H1/H2	Flashing: in *Bluetooth* headset pairing mode.

Introducing *Bluetooth*

wireless technology

Your new telephone system with *Bluetooth* wireless technology has the following features:

- Up to two *Bluetooth* devices can be paired with the telephone base, and they can be two *Bluetooth* enabled mobile phones or one mobile phone plus one headset.
- Connect a mobile phone to make and receive MOBILE calls, or connect a headset to receive MOBILE calls. Two mobile phones can be paired but only one paired mobile phone can be connected on a call at a time.
- Make and receive calls using your mobile phone plan while benefiting from the ease and comfort of your home telephone system.

Glossary of terms

Below are some terms used in this user's guide to help you become familiar with using your *Bluetooth* devices and your new telephone system.

Bluetooth mobile phone - Refers to a *Bluetooth* enabled mobile telephone.

MOBILE line - The communications service provided through your *Bluetooth* enabled mobile telephone.

HOME line - Your conventional telephone land line.

Connected - A *Bluetooth* device can only be used when it is connected to the telephone base.

Paired Devices - Once a *Bluetooth* device has been paired with the telephone base, it will be identified as registered to the telephone base.

Pairing - This refers to the process of two *Bluetooth* devices registering device information with each other. The telephone base must be paired with a *Bluetooth* enabled mobile phone before the *Bluetooth* device can be used.

Depending on the manufacturer, this may also be referred to as Bonding.

PIN - By default, the PIN is 0000 for the base and for most *Bluetooth* devices. PIN information must be exchanged between *Bluetooth* devices before they can be used. This is also known as a passkey or passcode.

IMPORTANT INFORMATION

- Refer to your mobile phone user's guide for more information about its *Bluetooth* function.
- Make sure that your *Bluetooth* enabled mobile phone is between one to 33 feet away from the telephone base in order to maintain a clear and consistent connection between them.

- Make sure that your *Bluetooth* enabled mobile phone has sufficient signal strength. You may need to move the *Bluetooth* enabled mobile phone and telephone base to a location where the mobile signal may be stronger.
- Charge your *Bluetooth* mobile phone while it is connected to the telephone base because your mobile phone's battery will discharge faster while it is connected wirelessly to the telephone base.
- Monitor your mobile phone's usage because airtime is deducted from your mobile plan for the duration of the MOBILE calls.

Refer to the "*Bluetooth* setup" section to learn how to set up your *Bluetooth* device. Refer to the "Pairing a *Bluetooth* enabled mobile phone" section on how to operate your *Bluetooth* devices with your new telephone system with *Bluetooth* wireless technology.

Bluetooth setup

To use a *Bluetooth* enabled mobile phone with your telephone, you must first pair and connect your *Bluetooth* enabled mobile phone with the telephone base.

Pairing a *Bluetooth* enabled mobile phone
Before you begin, make sure that your *Bluetooth* enabled mobile phone is not connected to any other *Bluetooth* device. Refer to your *Bluetooth* enabled mobile phone user's manual to learn how to search for or add new *Bluetooth* devices.

1. Press and hold either of the *Bluetooth* buttons on the telephone base until the corresponding *Bluetooth* LED is flashing, and the display LED on the base flashes "bt", then release the button and the display will flash "C1" or "C2" depending on which button you have pressed. The *Bluetooth* feature is activated.
2. Using your *Bluetooth* enabled mobile phone, turn on the *Bluetooth* feature and search for a new device.
3. Once your *Bluetooth* enabled mobile phone has found the BT9500 telephone base, called BT9500 in the *Bluetooth* list, select it.
4. Using your *Bluetooth* enabled mobile phone, enter the PIN of the telephone base (the default PIN is 0000) to continue the pairing process.

Pairing a *Bluetooth* headset
1. Press and hold either of the *Bluetooth* buttons on the telephone base until the corresponding *Bluetooth* LED is flashing, and the display LED on the base changes from a flashing "bt" to a flashing "H1" or "H2" depending on which buttton you have pressed.
2. Using your *Bluetooth* headset, turn on the *Bluetooth* feature and search for a new device.
3. Follow the user's guide of your *Bluetooth* headset to finish the pairing process.

NOTE

Only Bluetooth headsets with password 0000 can be paired with the telephone base system.

When a device is successfully connected, the Bluetooth LED for the button selected will be turned on, and the Bluetooth status icon will display on the handset screen. The number 1 and/or 2 will also be displayed next to Bluetooth status icon to indicate the numbers of any Blue too th enab led devices connected.

If you would like to pair another Bluetooth device, please repeat the steps above. Be sure to activate a Bluetooth button which is NOT paired to another Bluetooth device (indicated by the Bluetooth LED light on the base being OFF). If you activate a Bluetooth button which is already paired to another Bluetooth device (indicated by the Bluetooth LED light on the base being ON) this will terminate the connection of the Bluetooth device that was attached and start the process to connect a new Bluetooth device.

Auto connection

Once you have paired a device with the telephone base, the pairing information is stored in the telephone base. If the paired device becomes disconnected, the telephone base will automatically search and re-connect to that device. If the connection does not resume in a minute, you will need to reconnect to that device manually, refer to the section below for details.

Manual connection

To manually re-connect a paired device, make sure the *Bluetooth* feature is turned on in your *Bluetooth* enabled mobile phone, select BT9500 from the paired device list in your *Bluetooth* enabled mobile phone. Once the connection is established again, the corresponding *Bluetooth* LED for the button selected will turn back on.

Turning off the auto connection

If you do not want the telephone base to re-connect to a paired device automatically after it is disconnected, you can turn off the auto connection feature manually. In order to turn off the auto connection, you will need to initiate a disconnection from the paired *Bluetooth* enabled mobile phone; this will transmit a signal to the telephone base and disable the auto connection.

While the *Bluetooth* enabled mobile phone is connected to the telephone base, find the *Bluetooth* enabled mobile phone's *Bluetooth* device list and select BT9500 and manually disconnect the device.

(If disconnection is not an option on your *Bluetooth* enabled mobile phone, you may need to disable *Bluetooth* or unpair the telephone base.) Refer to your *Bluetooth* enabled mobile phone's user's guide for instructions. The telephone base will not search and re-connect to this *Bluetooth* enabled mobile phone until this feature is activated again.

NOTE

If the connection between the paired device and the telephone base does not resume by manually connecting the device on the paired device list, you will need to unpair or de-register the device from the Bluetooth enabled mobile phone. Make sure the device is no longer on the paired list after deregistration; then follow the steps in section "Pairing a Bluetooth enabled mobile phone" or "Pairing a Bluetooth headset" as above to start the pairing procedures again.

Replace a paired device

If you want to pair and connect a new device when there are already two devices paired with the telephone base, press and hold the *Bluetooth* button (which you want to terminate the corresponding connection) on the telephone base until the corresponding *Bluetooth* LED is flashing, the connection via this *Bluetooth* button will be terminated automatically, then start with step two of section "Pairing a *Bluetooth* enabled mobile phone" or "Pairing a *Bluetooth* headset". If you do not pair a new device within two minutes, the *Bluetooth* LED flashes on the telephone base will turn off and the system will return to idle mode.

Calls

Make a HOME call

• Press TALK/R or SPEAKER, and then enter the telephone number.

Predial a call

• Enter the telephone number. Press MUTE/CLEAR or TALK OFF/ BACK to make corrections when entering the phone number.
• Press TALK/R or SPEAKER to dial.

Answer a HOME call

• Press TALK/R or SPEAKER.

NOTES

The screen shows the elapsed time as you talk (in hours, minutes and seconds).

When predialing (preview numbers before dialling), press MUTE/CLEAR or TALK OFF/BACK to backspace and delete; press and hold o insert a dialling pause (a p appears).

End a HOME call

• Press TALK OFF/BACK or put the handset in the telephone base or charger.

Make a MOBILE call

1. Enter the telephone number, and then press MOBILE.
2. Press MUTE/CLEAR to make corrections when entering the phone number.

If there is only one *Bluetooth* enabled mobile phone paired up, press MENU/OK or MOBILE again to dial out. Or if there are two *Bluetooth* enabled mobile phones paired up, press UP/DOWN to select the desired one, and then press MENU/OK or MOBILE to dial out.

OR

1. Press MOBILE. If there is only one *Bluetooth* enabled mobile phone paired up, press MENU/OK or MOBILE again to enter dial mode.

    Or if there are two *Bluetooth* enabled mobile phones paired up, press UP/DOWN to select the desired one, and then press MENU/OK or MOBILE to dial out.
2. Enter the telephone number. Press MUTE/CLEAR to make corrections when entering the phone number.
3. Press MENU/OK or MOBILE to dial out.

NOTES

1. Some Bluetooth enabled mobile phones may have a default setting that disables the feature of making a call through the Bluetooth connection. Make sure this setting is enabled before making a MOBILE call.

2. You may hear interference if your Bluetooth enabled mobile phone is too close to the telephone base during a MOBILE call. Make sure that your Bluetooth enabled mobile phone is between 0.5 meter (one foot) to 10 meters (33 feet) away from the telephone base in order to maintain a reliable connection between them.

Answer a MOBILE call
• Press MOBILE or SPEAKER.

End a MOBILE call
• Press TALK OFF/BACK or return the handset to the telephone base or charger.

Handset speakerphone
During a call, you can press SPEAKER to alternate between hands-free speakerphone and normal handset use.

Call from the redial list
The redial list stores the last five dialled numbers (up to 30 digits each) .
• Press REDIAL to display the most recently called number. Press UP or DOWN to scroll to the number you want to redial.
• Press TALK/ or SPEAKER to dial the displayed number from the HOME line.

OR
• Press MOBILE twice to dial the displayed number from the MOBILE line.

Call from the phonebook
Press UP/PHONEBOOK to access the phonebook from idle mode, and press UP or DOWN to scroll the number you want to dial.
• Press TALK/R or SPEAKER to dial the displayed number from the HOME line.

OR
• Press MOBILE twice to dial the displayed number from the MOBILE line.

Call from the call list
Press DOWN/CID to access the call list from idle mode, and press UP or DOWN to scroll to the number you want to dial.
• Press TALK/R or SPEAKER to dial the displayed number from the HOME line.

OR
• Press MOBILE twice to dial the displayed number from the MOBILE line.

Volume control

Press UP/DOWN to adjust the listening volume when on a call. Each press of the button increases or decreases the volume level by one step.

NOTES

1. All volume settings (handset and speakerphone) are independent.

2. When the volume reaches the minimum or maximum setting, you will hear two beeps.

Mute

The mute function allows you to turn off the microphone, so you can hear the caller, but the caller will not be able to hear you.

To mute a call:
• Press MUTE/CLEAR to turn off the microphone. When mute is on, the handset screen will show MUTED for a few seconds and the MUTE icon will be shown.

To un-mute a call:
• Press MUTE/CLEAR again and resume speaking. When mute is turned off, MICROPHONE ON will display temporarily on the handset screen.

Receive a HOME call while on a MOBILE call

If you are on a MOBILE call and there is an incoming HOME call, you will hear a short beep.

To answer the incoming HOME call:
• Press TALK/R on the handset. The MOBILE line call will automatically be placed on hold, and CELL LINE HELD will appear on the display.

To end the HOME call:
• Press TALK OFF/BACK on the handset, and ENDED will display for 5 seconds. The MOBILE line will still be on hold. CELL LINE HELD will appear on the display.

To resume the MOBILE call on hold:
• Press MOBILE on the handset.

NOTE

If the answering system is on and you do not answer an incoming HOME call while on the MOBILE line, the incoming HOME line call will be answered by the answering system.

Temporary ringer silencing

Press TALK OFF/BACK or MUTE/CLEAR while the telephone is ringing to silence the ringer temporarily. This will silence the ringer without disconnecting the call. The next incoming call will ring normally at the p reset volume.

NOTE

Each handset will ring when there is an incoming call unless the ringer volume is turned off. Pressing TALK OFF/BACK or MUTE/CLEAR on one handset will only silence the ringer of that particular handset.

Chain dialing

This feature allows you to initiate a dialing sequence from numbers stored in the phonebook, caller ID history or redial list while you are on a call.

Chain dialing can be useful if you wish to access numbers other than phone numbers (such as bank account information or access codes) from the phonebook, caller ID history or redial list.

Phonebook

1. Press MENU/OK.
2. Press UP/DOWN to scroll to >PHONEBOOK.
3. Press MENU/OK.
4. Press UP/DOWN to scroll to the desired number.
5. Press MENU/OK to dial the displayed number.

Caller ID history (call log)

1. Press MENU/OK.
2. Press UP/DOWN to scroll to >CALL LOG.
3. Press MENU/OK.
4. Press UP/DOWN to scroll to the desired number.
5. Press MENU/OK to dial the displayed number.

Last number redial (redial list)

Press REDIAL to display and dial the most recently dialled number. If you press REDIAL again within two seconds, the number will not be dialled.

NOTES

1. You cannot edit a phonebook entry while you are on a call.

2. You cannot copy a caller ID entry into the phonebook while you are on a call.

3. While on a call, only the most recently called number can be reviewed, and erasing the entry is not allowed.

4. Press and hold TALK OFF/BACK to exit redial, phonebook or caller ID history when you are on a call.

Intercom

If you have more than one handset registered to your base, use the intercom feature for conversations between handsets.

Call another handset

1. From idle mode, press the intercom button INT, (or press MENU/OK, then UP/DOWN to INTERCOM and press MENU/OK to select.)
- If you have a two-handset system, your handset screen shows CALLING OTHER HANDSET, and automatically rings the other handset.
- If you have more than two handsets, your screen shows INTERCOM TO:. Use the dialling keys to select the other handset(1-5). Your handset screen shows CALLING HANDSET X. The other handset rings and its screen shows either OTHER HANDSET IS CALLING or HANDSET X IS CALLING.
2. To answer the intercom call, press TALK/R or SPEAKER on the other handset. Both handsets now show INTERCOM.
3. To end an intercom call, press TALK OFF/BACK, or place the handset back in the telephone base or charger.
- You can cancel the intercom call before it is answered by pressing TALK OFF/BACK on your originating handset.
- If the other handset does not answer the intercom call within 100 seconds, is being used, or is out of range, your originating handset screen shows UNABLE TO CALL TRY AGAIN and returns to idle mode.
- Press TALK OFF/BACK or MUTE/CLEAR on the other handset to temporarily silence the intercom ringer.

Transfer an external call to another handset (for multi-handset versions only.)

If you are on an external call, you can transfer the external call to another handset.
1. During an external call, press the intercom button INT. (Or press MENU/OK, then UP/DOWN to TRANSFER, and press MENU/OK to select.)
- If you have a two-handset system, your handset screen shows CALLING OTHER HANDSET. The other handset rings and its screen shows OTHER HANDSET IS CALLING.
- If you have more than two handsets, your screen shows TRANSFER TO:. Use the dialling keys to select the other handset(1-5). Your screen CALLING HANDSET X. The other handset rings and its HANDSET X IS CALLING.

2. To answer the call on the other handset, press TALK/R or SPEAKER. The outside call is still on hold and both handsets now show INTERCOM, and you can have a private conversation with the other handset.

- You can transfer the call. Press TALK OFF/BACK, or place your handset back in the telephone base or charger. Your screen shows CALL TRANSFERED. The other handset is automatically connected to the outside call.

- The other person can leave the intercom call by pressing TALK OFF/BACK, or placing the other handset back in the telephone base or charger. The outside call continues with the original system handset.

- If you want to cancel an intercom call and reconnect to the outside call before the other handset answers, press TALK OFF/BACK on your originating handset.

- If the other handset does not answer the intercom call within 100 seconds, is being used, or is out of range, your originating handset screen shows UNABLE TO CALL TRY AGAIN and reconnects to the outside call automatically.

Make a 3-way Conference Call
Conference allows one external call to be shared with two handsets, so all three parties can share a conversation without any additional network subscription.
During an external call, after you set up an intercom call with another handset (see above), press and hold the INT button to establish the conference call and the display shows CONFERENCE. Either handset can exit the conference by pressing TALK OFF/BACK, leaving the other handset still connected to the external call.

PHONEBOOK

The phonebook can store up to 100 entries with up to 30 digits for each phone number and 15 characters for each name.

- Phonebook entries are shared by all system handsets. Any additions, deletions or edits made on one handset affect the phonebook on all handsets.
- When there are no records in the phonebook, the screen shows PHONEBOOK EMPTY.
- When the phonebook is full and you try to save an entry, the screen shows LIST FULL.
- If you try to save a number already stored in the phonebook, the screen shows ALREADY SAVED.
- If the telephone number in the phonebook exceeds 15 digits, <* appears in front of the telephone number, and/or #> appears at the end of the number. Press # to move towards the end of the telephone number or press * to move towards the beginning of the telephone number.
- Only one handset can review the phonebook at a time. If a handset tries to enter the phonebook while another handset is already in it, NOT AVAILABLE AT THIS TIME appears.

Store a phonebook entry

Use the following steps to store an entry in the phonebook.
1. Press MENU/OK when the handset is not in use.
2. Press UP/DOWN to select >PHONEBOOK and then press MENU/OK.
3. Press UP/DOWN to select >STORE, then press MENU/OK. The screen shows ENTER NUMBER.
4. Use the dialling keys to enter the number.
- Press MUTE/CLEAR to backspace and erase a digit.
- Press TALK OFF/BACK to erase the entire entry.
- Press DOWN to move the cursor to the left or UP to the right.
- Press and hold LEFT/REDIAL to insert a dialing pause (a p appears).
5. Press MENU/OK to move to the name. The screen shows ENTER NAME.
6. Use the dialling keys to enter the name.
- Press MUTE/CLEAR to backspace and erase a character.
- Press TALK OFF/BACK to erase the entire entry.
- Press DOWN to move the cursor to the left or UP to the right.
7. Press MENU/OK to save the entry.

Review the phonebook

Entries are sorted alphabetically. To review the phonebook:
1. Press PHONEBOOK when the handset is not in use.
OR
- Press MENU/OK when the handset is not in use.
- Press UP/DOWN to select >PHONEBOOK and then press MENU/OK twice.
2. Press UP/DOWN to browse.

Alphabetical search

To start an alphabetical search:
1. Press PHONEBOOK when the handset is not in use.
2. Use the dialling keys to enter the letters associated with the name. For example, if you have name entries Jenny, Kristen and Linda in your phonebook, press 5 (JKL) once to find Jenny, twice to find Kristen, or three times to find Linda. If there is no name entry matching your search, the next closest match in alphabetical order appears. If necessary, use UP/DOWN to browse.

Dial a phonebook entry

1. Press PHONEBOOK when the handset is not in use.
2. Press UP/DOWN, or use the alphabetical search to browse.
3. Press TALK/R or SPEAKER, and the displayed entry will be dialled out.

Edit an Entry

Use the following steps to edit an entry in the phonebook.
1. Press PHONEBOOK when the handset is not in use.
2. Press UP/DOWN, or use the alphabetical search to browse.
3. Press MENU/OK to select an entry. The screen shows EDIT NUMBER.
4. Use the dialling keys to edit the number.
• Press MUTE/CLEAR to backspace and erase a digit.

• Press DOWN to move the cursor to the left or UP to the right.
• Press and hold LEFT/REDIAL to insert a dialling pause (a p appears).
5. Press MENU/OK to move to the name. The screen shows EDIT NAME.
6. Use the dialling keys to edit the name.
• Press MUTE/CLEAR to backspace and erase a character.
• Press DOWN to move the cursor to the left or UP to the right.
7. Press MENU/OK to save the changes.

Delete from the phonebook
1. Press PHONEBOOK when the handset is not in use.
2. Press UP/DOWN, or use the alphabetical search to browse.
3. Press MUTE/CLEAR to remove the selected entry.

CALLER ID

This feature is available if you have subscribed to the Caller ID Identification service with your network service provider.

Caller ID lets you see the phone number of your callers on the handset display, before you answer a call and in your call log afterwards.

Your phone can store up to 50 received calls with date/time information in the call log.

If the number matches one of the entries in your Phonebook, the caller's name stored in your Phonebook will be displayed with the number.

If the call is from someone who withheld their number (e.g. ex-directory or by dialling 141) WITHHELD will be displayed.

If the call is from someone whose number is unavailable (e.g. international or from a private exchange) UNAVAILABLE will be displayed.

Call log

If you answer a call, the caller display information will still be stored in the calls log, but not as a new call. If you answer a call before the caller information appears on the screen, it will not be saved in the call log.

- The call log stores up to 50 entries.
- You can review, redial, and copy an entry into the phonebook.

- Entries appear in reverse chronological order.
- When the call log is full, the oldest entry is deleted to make room for new incoming call information.
- XX MISSED CALL(S) shows when there are new call log entries
- CALL LOG EMPTY shows when there are no records in the call log.
- Only one handset can review the call log at a time. If a handset tries to enter the call log while another handset is already in it, NOT AVAILABLE AT THIS TIME appears.

Missed calls indicator

When there are unreviewed calls in the call log, the handset shows XX MISSED CALL(S).

Each time you review a call log entry marked with ✉ the number of missed calls decreases by one.

When you have reviewed all the missed calls, XX MISSED CALL(S) no longer appears.

Review the call log

1. Press CALL LIST when the handset is not in use.
2. Press UP/DOWN to browse through the call log.

OR

1. Press MENU/OK when the handset is not in use.
2. Press UP/DOWN to select >CALL LOG.
3. Press MENU/OK to select >REVIEW, and then press MENU/OK again to show the most recent call in the call log.

4. Press UP/DOWN to browse through the call log.
• The name (if available), telephone number, date and time of each incoming call is shown on the screen, along with the HOME or MOBILE icon to indicate the source of the caller id.
• You hear a double beep when the list reaches the beginning or end of the call log.

Dial a call log entry

1. When in the call log, press UP/DOWN to browse.
2. Press TALK/R or SPEAKER to dial the entry.

Save a call log entry to the phonebook

1. When in the call log, press UP/DOWN to browse.
2. Press MENU/OK to select an entry. The screen displays EDIT NUMBER.
3. Use the dialling keys to edit the number, if necessary.
• Press MUTE/CLEAR to backspace and erase a digit.
• Press DOWN to move the cursor to the left or UP to the right.
• Press and hold LEFT/REDIAL to insert a dialing pause (a p appears).
4. Press MENU/OK to move to the name. The screen displays EDIT NAME.
5. Use the dialling keys to enter the name.
• Press MUTE/CLEAR to backspace and erase a character.
• Press DOWN to move the cursor to the left or UP to the right.
6. Press MENU/OK to save.

• If the number is already saved in the phonebook, the handset shows ALREADY SAVED.
• If there is no caller ID number, e.g. Withheld or Unavailable, the handset shows UNABLE TO SAVE.

Delete from the call log

To delete one entry:
1. When in the call log, press UP/DOWN to browse.
2. Press MUTE/CLEAR to delete the selected entry.

To delete all entries:
1. Press MENU/OK when the handset is in idle mode.
2. Press UP/DOWN to select >CALL LOG, and then press MENU/OK.
3. Press UP/DOWN to select >DEL ALL CALLS, then press MENU/OK.
4. The screen shows DELETE ALL CALLS? Press MENU/OK to confirm.

REDIAL LIST

The telephone stores the five most recently dialled numbers.

- When there are already five entries, the oldest entry is deleted to make room for the new entry.
- Entries are shown in reverse chronological order.
- Press REDIAL to browse the redial list.

Dial a redial entry

1. Press REDIAL, then UP/DOWN or REDIAL to browse.
   You hear a double beep when it reaches the beginning or end of the redial list.
2. Press TALK/R or SPEAKER to dial the number displayed.

Delete from redial

1. Press REDIAL, then UP/DOWN or REDIAL to browse.
2. Press MUTE/CLEAR to delete the selected entry.

PERSONAL SETTINGS

Using the feature menu, you can customise many of the telephone's settings.
1. Press MENU/OK when in idle mode (when the phone is not in use) to enter the feature menu.
2. Use UP/DOWN to scroll to the feature to be changed. When scrolling through the menu, the top menu item is always highlighted with a > symbol.
3. Press MENU/OK to select the highlighted item.

NOTE

Press TALK OFF/BACK to cancel an operation, return to the previous menu or exit the menu display. Press and hold TALK OFF/BACK to return to idle mode.

Set date and time

Provided you have subscribed to your network's caller ID service, the date and time will be set automatically with every incoming call, but you may still need to set the correct year.
1. Press MENU/OK when in idle mode to enter the menu list.
2. Press UP/DOWN to scroll to >SET DATE/TIME.
3. Press MENU/OK and then enter the date/time in the format selected in "Set the time format" and "Set the date format".
4. Press the dialling keys (0-9) to enter a two-digit number or press UP/DOWN until the screen displays the correct value. Press MENU/OK to confirm the value and go to the next part.

5. Repeat step 4 until the date and time are set.
6. Press MENU/OK to save.

NOTE

Press UP/DOWN to toggle AM/PM when in the AM/PM setting field.

Set the time format

The time is displayed in the idle mode on the handset screen, and you can select either a 12-hours or 24-hours format.
1. Press MENU/OK when in idle mode to enter the menu list.
2. Press UP/DOWN to scroll to >TIME FORMAT.
3. Press MENU/OK and UP/DOWN to select 12-HOUR or 24-HOUR.
4. Press MENU/OK to save.

Set the date format

The date is displayed in the idle mode on the handset screen, and you can select either a UK (DD/MM) or US (MM/DD) format.
1. Press MENU/OK when in idle mode to enter the menu list.
2. Press UP/DOWN to scroll to >DATE FORMAT.
3. Press MENU/OK and UP/DOWN to select DD/MM/YY or MM/DD/YY.
4. Press MENU/OK to save.

To Change Settings

Ringer volume

You can set the ringer volume level (1-6), or turn the ringer off. When turned off, the <RINGER OFF> icon appears on the handset screen.

1. Press MENU/OK when in idle mode to enter the menu list.
2. Press UP/DOWN to scroll to >RINGER VOLUME.
3. Press MENU/OK and UP/DOWN to step through the volume levels 1-6 and Ringer off which play as you scroll through the choices.
4. Press MENU/OK to save your choice.

Ringer tone

You can select different ringer tones for Home line and Mobile line.

1. Press MENU/OK when in idle mode to enter the menu list.
2. Press UP/DOWN to select >RINGER TONE.
3. Press MENU/OK and UP/DOWN to select HOME TONE or MOBILE TONE.
4. Press MENU/OK and UP/DOWN to select the desired ringer tone. A sample of each ringer tone plays as you scroll through the choices.
5. Press MENU/OK to save your choice.

Alert tones

Three different alert tones are set on by default, but can by turned off, if desired.

Key tone - a single beep is emitted when you press a key.

Battery Low - a tone is emitted while you are talking on the phone to alert you that you need to charge the batteries.

Out Of Range - a tone is emitted while you are talking on the phone to alert you to move closer to the base unit, before the call is lost.

1. Press MENU/OK when in idle mode to enter the menu list.
2. Press UP/DOWN to scroll to >TONES.
3. Press MENU/OK and UP/DOWN to select > KEY TONE or BATTERY LOW or OUT OF RANGE.
4. Press MENU/OK and UP/DOWN to select ON or OFF.
5. Press MENU/OK to save your choice.

Language

To select a language:

1. Press MENU/OK when in idle mode to enter the menu list.
2. Press UP/DOWN to scroll to >LANGUAGE.
3. Press MENU/OK and UP/DOWN to select ENGLISH, FRANCAIS, ESPANOL or DEUTSCH.
4. Press MENU/OK to save your choice.

Set the Recall time

You may need to change the recall (flash) time if your phone is connected to a PBX. The recall time options are SHORT(100ms), MEDIUM(300ms) or LONG(600ms).

1. Press MENU/OK when in idle mode to enter the menu list.
2. Press UP/DOWN to scroll to >FLASH TIME.
3. Press MENU/OK and UP/DOWN to select SHORT, MEDIUM or LONG.
4. Press MENU/OK to save your choice.

Clear voicemail indication

The handset display includes a voice Mail Indicator, which can be turned on and off by the caller display service, although it is not usually available from UK network providers.

If it appears on the display you can turn it off manually.

To manually turn off the new voicemail indicator:

1. Press MENU/OK when in idle mode to enter the menu list.
2. Press UP/DOWN to scroll to >CLR VOICEMAIL.
3. Press MENU/OK, the screen shows TURN OFF INDICATOR?.
4. Press MENU/OK again to turn the voicemail indication off, or press TALK OFF/BACK to cancel the procedure.

ECO PLUS mode

The base and handsets have an extra low power mode that reduces the transmission between the base and handsets when they are not being used. This can be enabled or disabled.

1. Press MENU/OK when in idle mode to enter the menu list.
2. Press UP/DOWN to scroll to >ECO PLUS .
3. Press MENU/OK and UP/DOWN to turn on or off the ECO plus mode.
4. Press MENU/OK to save the setting.

Change system PIN

A 4-digit system PIN is used to protect against unauthorised use when changing the system setting of the phone. The default value is 0000 but can be changed.

1. Press MENU/OK when in idle mode to enter the menu list.
2. Press UP/DOWN to scroll to >SYSTEM PIN.
3. Press MENU/OK and enter the old system PIN. Default is 0000.
4. Press MENU/OK and enter your new system PIN.
5. Press MENU/OK and confirm by re-entering your new system PIN.
6. Press MENU/OK to save the setting.

Reset Your Phone

You can reset your phone to the default settings. A reset returns all your personal settings to their defaults, except for the system PIN, and clears your redial list, call log and answering machine messages, but keeps your phonebook entries.

1. Press MENU/OK when in idle mode to enter the menu list.
2. Press UP/DOWN to scroll to >RESET.
3. Press MENU/OK and enter the system PIN. Default is 0000.
4. Press MENU/OK and RESET? will be prompted.
5. Press MENU/OK to confirm and the reset. The handset will show SEARCHING FOR BASE for a short time and then return to idle mode.

Paging

Paging is useful if you misplace your handset(s).
To start the paging tone:
• Press PAGE on the base. All registered handsets will be paged for 60 seconds.

NOTE

When paging, if you press TALK OFF/BACK or MUTE/CLEAR on a handset, the ringer of the handset will be silent but the handset paging feature will not be cancelled.

To stop the paging tone:

• Press TALK/R, SPEAKER, or any dial pad key (0-9, *, or #) on the handset(s),

OR

• Press PAGE again on the base.

NOTE

The handset ringer volume also determines the level of the paging tone. If the handset ringer volume level is set to off, that handset will be silent for all calls and paging.

REGISTRATION

IMPORTANT: When you purchase your phone all handsets are already registered to the base, so you do not need to register them. Handset registration is only necessary when you buy extra handsets or if a handset becomes faulty.

Your new telephone system can accommodate up to 6 handsets. You can add new handsets to your telephone system, but each device must be registered with the telephone base before use.

Register a handset

1. Press MENU/OK when in idle mode to enter the menu list.
2. Press UP/DOWN to select REGISTER HS.
3. Press MENU/OK and then enter the system PIN. (Default is 0000.)
4. Press MENU/OK, and the display will show PRESS AND HOLD PAGE BUTTON.
5. Press and hold <PAGE> on the base for about 3 seconds until the IN USE LED flashes slowly. After a short time, the handset display will show REGISTERING, and then change to HANDSET X, where X denotes the handset number (1-5), if registration is successful.

NOTES

1. If the registration is not successful, the display will show NO BASE FOUND. Try the registration process again.

2. You cannot register a handset if any other system handset is in use.

De-register a handset

You may need to de-register a handset if you have five registered handsets and need to replace a unit.

Please read carefully through all the instructions on this page before beginning the de-registration process.

1. Press MENU/OK when in idle mode to enter the menu list.
2. Press UP/DOWN to select DE-REGISTER HS.
3. Press MENU/OK and then enter the system PIN. (Default is 0000.)
4. Press MENU/OK and then UP/DOWN to select the handset you wish to remove.
5. Press MENU/OK, and the display will show DE-REGISTER?
6. Press MENU/OK to confirm. Display will show DE-REGISTED if it is successful which means DE-REGISTERED.

NOTES

You can de-register the handset currently being used.

USING YOUR ANSWERING MACHINE

The answering machine records unanswered calls when it is activated. It can store up to 99 messages within the maximum recording time of 14 minutes.

Turn on or off the answering machine

The answering system must be turned on to answer and record messages.

When the answering system is turned on, it will be indicated by the message display on the base and the <TAM ON> icon will display on the handset.

To turn on or off with the telephone base:

Press ANS ON/OFF to turn the answering system on or off. The message display on the base will indicate it is on or off.

To turn on or off with a handset:

1. Press MENU/OK when in idle mode to enter the menu list.
2. Press MENU/OK to select >ANS. SYSTEM.
3. Press UP/DOWN to select >SETTINGS, then press MENU/OK.
4. Press MENU/OK to select >ANSWER ON/OFF.
5. Press UP/DOWN to choose ON or OFF, then press MENU/OK.

NOTE:

If the answering machine is turned off it will still answer to allow remote access, but only after about 14 rings. There will be no outgoing message and it will not allow any incoming message to be recorded.

If the memory is full it will still answer after the set number of rings, but with the Answer Only message, and will allow remote access.

If the remote access code is not entered within 8 seconds the call will be released.

Call screening

You can listen at the telephone base to a caller leaving a message. If you want to turn off the call screening feature, set the telephone base volume to zero. Remember to raise the volume in order to hear your messages during playback.

If you want to talk to the person whose message is being recorded, press TALK/R on the handset.

Play Messages

If you have new messages, the telephone plays only the new messages (oldest first). If there are no new messages, the telephone plays back all messages (oldest first).

To play messages with the telephone base:
1. Press Play/Stop.
2. During message playback, press below keys to perform the following functions:
- Play/Stop: Press to stop playing messages or resume playback.
- Skip Backward: Press once to replay current message from the beginning. Press twice to playback the previous message.
- Skip Forward: Skip to play the next message.
- Delete: Delete the current message.
- Volume Up: Increase the loudspeaker volume by one level (1 to 8).
- Volume Down: Decrease the loudspeaker volume by one level (1 to 8).

Delete all old messages

To delete all old messages with the telephone base:
In idle mode, press and hold DELETE until you hear a beep and all previously heard messages will be erased.

To delete all old messages with a handset:
1. Press MENU/OK when in idle mode to enter the menu list.
2. Press MENU/OK to select >ANS. SYSTEM.
3. Press UP/DOWN to select >DEL ALL OLD, then press MENU/OK.
4. The handset shows DELETE ALL OLD MSGS? Press MENU/OK to confirm your selection.

Record and play memos

Memos are your own recorded messages used as reminders for yourself or others using the same answering system. You can record your own memos using a system handset. Playback and delete them in the same way as incoming messages.
1. Press MENU/OK when in idle mode to enter the menu list.
2. Press MENU/OK to select >ANS. SYSTEM.
3. Press UP/DOWN to select >RECORD MEMO, and then press MENU/OK. Speak towards the microphone of the handset after a beep tone.
4. Press MENU/OK when you want to stop recording. The recorded
5. Press TALK OFF/BACK to stop playing.

NOTE

Memos shorter than one second are not recorded.

Answer machine settings

Set the answer mode

You can set the answering machine to answer and record message (ANSWER & RECORD) or to just answer a call and play an outgoing message, but not allow the caller to leave a message (ANSWER ONLY)

1. Press MENU/OK when in idle mode to enter the menu list.
2. Press MENU/OK to select >ANS. SYSTEM.
3. Press UP/DOWN to select >SETTINGS,
4. Press MENU/OK and UP/DOWN to select >ANSWER MODE.
5. Press MENU/OK and UP/DOWN to select ANSWER & RECORD ANSWER ONLY.
6. Press MENU/OK to confirm your selection.

Set the answer delay

You can select the answering machine to answer a call after a different number of rings(2,4,6,8 or Toll Saver).

1. Press MENU/OK when in idle mode to enter the menu list.
2. Press MENU/OK to select >ANS.SYSTEM.
3. Press UP/DOWN to select > SETTINGS.
4. Press MENU/OK and UP/DOWN to select >ANSWER DELAY.
5. Press MENU/OK and UP/DOWN to select 2,4,6,8 or TOLL SAVER.
6. Press MENU/OK to save your choice.

NOTE

If Toll Saver setting is selected, the answering machine will pick up after two rings if there are new messages and after four rings if there are no new messages.

OGM settings

This is the message your callers hear on the answering machine. There are two pre-recorded outgoing messages, or you can record your own.

Record the outgoing message

1. Press MENU/OK when in idle mode to enter the menu list.
2. Press MENU/OK to select >ANS. SYSTEM.
3. Press UP/DOWN to select >SETTINGS, and then press MENU/OK.
4. Press UP/DOWN to select >OGM SETTINGS.
5. Press MENU/OK to select RECORD.
6. Press MENU/OK and UP/DOWN to select ANSWER & RECORD or ANSWER ONLY.
7. Press MENU/OK to start recording after a "beep" sound is heard.
8. Press MENU/OK to stop recording and save the message. The just saved message is played automatically.
9. Press TALK OFF/BACK at any time to stop playing.

Play the outgoing message
1. Follow steps 1 to 4 in "Record the outgoing message".
2. Press MENU/OK and UP/DOWN to select PLAY.
3. Press MENU/OK and UP/DOWN to select ANSWER & RECORD or ANSWER ONLY.
4. Press MENU/OK and the message will be played.
5. Press TALK OFF/BACK to stop playing.

Turn on/off the message alert

If the message alert is turned on, the base will beep every 10 seconds to alert you of new messages. The tone stops when all new messages have been reviewed.
1. Press MENU/OK when in idle mode to enter the menu list.
2. Press MENU/OK to select >ANS. SYSTEM.
3. Press UP/DOWN to select >MSG ALERT TONE, and then press MENU/OK.
4. Press UP/DOWN to select from ON or OFF, then press MENU/OK to confirm your selection.

Remote access

Remote access allows you to operate your answering machine and listen to your messages by calling your phone from another phone.
1. Press MENU/OK when in idle mode to enter the menu list.
2. Press MENU/OK to select >ANS. SYSTEM.
3. Press UP/DOWN to select >REMOTE ACCESS, and then press MENU/OK.
4. Press UP/DOWN to select from ON or OFF, then press MENU/OK to confirm your selection.

To remotely access your answering system:
1. Dial your telephone number from another telephone.
2. When the system answers, enter a * followed by the four-digit remote access code (default remote access code is 0000). Press 5 to start playing any messages.
3. You can also enter the following remote commands.
4. Hang up to end the call and save all undeleted messages.

Keys	Functions	
	While message is not playing	While message is playing
2		Delete the current message playback
4		Skip to repeat playing the current message from the beginning. Press twice to skip backward to the previous message.
5	Play the message	Stop the current message playback
6		Skip to play the next message
7	Turn on the answering machine	
9	Turn off the answering machine	

Set the remote access code

1. Press MENU/OK to show the menu when the handset is not in use.
2. Press MENU/OK to select >ANS. SYSTEM.
3. Press UP/DOWN to select >REMOTE PIN, and then press MENU/OK.
5. Enter your 4-digit security code. Default is 0000. Press MUTE/CLEAR to delete digit while entering.
6. Press MENU/OK to enter the new PIN code.
7. Press MENU/OK and re-enter the new PIN code.
8. Press MENU/OK to save the settings.

Troubleshooting

Problem	Possible cause(s)	Solution(s)
No dial tone on the cordless handset.	1. The base unit is not properly connected. 2. Too far from the base unit. 3. Battery charge is low. 4. Incorrect battery polarity. 5. Re-register handset.	1. Check CONNECTION to power and telephone line. 2. Move handset CLOSER to base unit. 3. CHARGE battery. 4. RE-INSERT batteries and check + and −. 5. Handset not registered.
Antenna symbol is flashing.	1. The handset is not registered. If the handset is unregistered, it displays UNREGISTERED. 2. The handset is out of range. 3. The product is not properly connected.	1. REGISTER the handset. 2. Move CLOSER to the base unit. 3. Check power CONNECTION to the base.
No tone when the cordless handset is placed on the charger.	1. The handset is not placed properly on the charger. 2. Charging contacts are dirty. 3. No power connection to base unit. 4. The handset's power is turned off.	1. Lift handset off the charger carefully and REPOSITION correctly. 2. CLEAN charging contacts with a clean and dry cloth. 3. Check power CONNECTION to the base. 4. CHECK batteries.
Handset charged for 24 hours but Battery icon remains empty.	1. Handset batteries are defective. 2. Handset is not placed properly on the charger. 3. Battery installed incorrectly. 4. The product is not properly connected.	1. REPLACE with new AAA rechargeable Ni-MH batteries. 2. CHECK to make sure the battery icon is scrolling. 3. RE-INSERT batteries and check + and −. 4. Check power CONNECTION to the base.
No symbol on the display.	1. Batteries are empty. 2. The product is not properly connected.	1. CHARGE batteries. 2. Make sure your product is properly PLUGGED-IN.
Can't transfer a call.	1. Handset is busy. 2. Handset is out of range. 3. Wrong handset number.	1. Check ALL handsets and END all calls. 2. Move handset CLOSER to base unit. 3. Check HANDSET NUMBER.

Problem	Possible cause(s)	Solution(s)
Bad audio quality (crackles,echo, etc.).	1. Interference from nearby electrical appliance. 2. Base unit is installed in a room with thick walls. 3. The handset is too far from the base unit. 4. If you have Broadband/ADSL you need an in line filter (not supplied) connected where this product connects to the phone socket. 5. Faulty telephone line.	1. Try a different connection point, one that is away from other electrical appliances. 2. Install the base unit in a DIFFERENT room OR use EXTENSION leads. 3. Move CLOSER to the base unit. 4. Ensure a in-line ADSL filter is installed on all phone sockets between wall plate and your phone. 5. Contact your network service provider to check your line.
Caller ID does not work.	1. Service not activated with your Network service provider. 2. Caller ID service is activated but does not work or is is intermittent.	1. Check your SUBSCRIPTION with the SERVICE provider. 2. Ask your service provider to re set your caller ID service.
Phone does not ring when a call comes in.	1. The ringer is off. 2. Too many phones are sharing the same phone line. 3. Base unit not plugged in.	1. Turn ON the ringer. 2. Disconnect some of the phones from the phone line. 3. Check base unit CONNECTIONS.
Keypad does not work.	Keypad may be locked.	UNLOCK the keypad.
Busy tone + in use light on.	1. Other handset may still be connected. 2. Check power supply connection.	1. Check ALL handsets and END all calls. 2. Check CONNECTIONS to wall and base.
Handset registration fails continuously.	You may have exceeded the maximum number of handsets allowed (6).	Delete un-used handsets and try again.
Cannot make/answer a 2nd call.	Recall tim is not correct or service is not available.	Check with your service provider. Check the recall selection is correct.

Problem	Possible cause(s)	Solution(s)
The battery icon 🔋 is not scrolling when the handset is placed on the base.	1. Bad battery contact. 2. Dirty contact. 3. Battery is fully charged	1. Move the handset slightly. 2. Clean the battery contact with a dry cloth. 3. Its fine to leave on the base when fully charged.
A phonebook entry cannot be stored.	The phonebook is full.	Delete any unused entries to free memory.
Answering machine does not record messages.	1. The answer machine may be turned off. 2. The memory may be full. 3. Answer mode may be set to ANSWER ONLY.	1. Switch the answering machine on. 2. Delete some messages. 3. Change the mode to ANSWER & REC.
Cannot access messages remotely.	1. Remote access may be switched off. 2. Wrong PIN is entered.	1. Switch Remote access on. 2. Enter the PIN once again.
Cannot record outgoing message.	1. The memory may be full.	1. Delete messages.
Answering machine stops recording part way through a message.	1. The memory may be full. 2. The maximum message length is more than 3 minutes.	1. Delete messages.

NOTE

If none of the above solutions help, reset your phone by disconnecting the mains power from the base and removing all batteries from handset/s. Reconnect after 15 minutes.

If your still have an issue after reviewing the trouble shooting section please contact Oricom Customer Service on 1300 889 785.

Warranty Information (Australia)

Oricom makes no other warranties or conditions, express or implied, including as to merchantability and fitness for a particular purpose, except as stated in this Warranty. Any implied warranties that may be imposed by law are limited in duration to the Warranty Period.

Oricom warrants that the product is free from defects in materials or workmanship during the Warranty Period. This Warranty in no way affects your statutory warranty rights under the Trade Practices Act 1974 or any other similar legislation. This Warranty does not extend to any product from which the serial number has been removed, was purchased outside of Australia or that has been damaged or rendered defective:

1. as a result of lightning, over voltage, accident, misuse, abuse or other external causes;
2. the operation outside the normal use of the product;
3. by the use of parts not manufactured or sold by Oricom; or
4. by modification or service by anyone other than:
   (a) Oricom; or (b) an Oricom authorised service provider.

The Warranty Period will be 12 months from the date of purchase of the product evidenced by your dated sales receipt. You are required to provide proof of purchase as a condition of receiving warranty services. You are entitled to a replacement or repair according to the terms and conditions of this document if your product is found to be faulty within the Warranty Period. This Warranty extends to the original purchaser only and is not transferable.

Batteries (if supplied) with this product are covered under this warranty for a period of 90 days. Oricom products are manufactured using new materials or new and used materials equivalent to new in performance and reliability. Spare parts may be new or equivalent to new. Spare parts are warranted to be free from defects in material or workmanship for thirty (30) days or for the remainder of the Warranty Period of the Oricom branded product in which they are installed, whichever is longer.

During the Warranty Period, Oricom will replace and where possible repair the defective product. All component parts removed under this Warranty become the property of Oricom.

In the unlikely event that your Oricom product has a recurring failure, Oricom, at its discretion, may elect to provide you with a replacement product of its choosing that is at least equivalent to your product in performance.

Oricom does not warrant that the operation of the product will be uninterrupted or error free. Oricom is not responsible for damage that occurs as a result of your failure to follow the instructions that came with the product.

These terms and conditions together with any specific terms and conditions contained in the user guide to the product purchased constitute the complete and exclusive agreement between you and Oricom regarding the product.

No change to the conditions of this Warranty is valid unless it is made in writing and signed by an authorised representative of Oricom.

Oricom is not liable for any damages caused by the product or the failure of the product to perform, including any lost profits or savings or special, incidental or consequential damages. Oricom is not liable for any claim made by a third party or made by you on behalf of a third party.

This limitation of liability applies whether damages are sought, or a claim made, under this Warranty or as a tort claim (including negligence and strict product liability), a contract claim or any other claim. However, this limitation of liability will not apply to claims for personal injury.

Nothing in this Warranty excludes, restricts or modifies any condition, warranty, right or remedy which pursuant to the Trade Practices Act 1974 applies to this Warranty and which may not be so excluded, restricted or modified. For warranties that cannot be excluded, restricted or modified, Oricom limits the remedies available to those specified in the relevant legislation.

TRADEMARKS

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Customer Support

If you suspect your product is not functioning to specification, before making a warranty claim please use the following resources.

- **Troubleshooting Guide** in this user guide
- **Online Frequently Asked Questions** - www.oricom.com.au
- **Email our customer support team** at support@oricom.com.au
- **Contact Oricom Customer Support team** on 1300 889 785 or 02 4574 8888 (Monday to Friday 9am to 5pm EST)

- Please retain your purchase receipt and attach to the back page of this user guide.

Visit www.oricom.com.au to register your product online and to check out all the latest products from Oricom.

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